



COMMUNITY ACTION OF NAPA VALLEY

Community Action of Napa Valley Community Needs Survey

Thank you for participating in our survey. Please answer every question. This information will assist us in helping people and meeting community needs. Your identity and answers will be **confidential** and we are not asking for your name.

Please answer the following questions by putting a check mark (☑ or X ☒) in the box next to the most accurate answer.

A. Which describes you and your relationship to CANV

(Check all that apply):

- CANV client
- Person looking for help
- Former CANV client
- Parent/Relative of CANV client
- CANV employee
- CANV Board Member
- Service Provider – not CANV
- Law Enforcement Personnel
- Teacher/Educator
- Representative from the Business Community
- Visitor to CANV website
- Head Start Parent
- Member of Homeless Coalition
- Concerned Community Member
- Other _____

B. Are you: Male Female

C. City of Residence:

D. City of Employment:

E. Your Age Group:

- 17 and under
- 18-24
- 25-38
- 39-50
- 51-61
- 62 and over

F. What do you feel is the primary cause of unemployment in this community?

(Check only one)

- Lack of child care

- Not enough jobs
- Wages are too low
- Lack of encouragement to work
- Lack of education
- Not enough on-the-job training
- Lack of transportation
- Not enough help available to find a good paying job
- Other: _____

G. What do you feel is the primary cause of transportation barriers in this community?
(Check only one)

- Suspended driver's license
- Lack of reliable/affordable vehicle
- Insurance prices
- Gasoline prices
- Bus service not available/reliable
- Other: _____

H. What do you feel are the biggest problems facing youth (ages 5 – 17) in the community?

(Check up to three)

- Not much to do away from school
- Lack of adult role models
- Adults not in touch with needs of youth
- Stress
- Depression
- Alcohol/Drug abuse by youth
- Alcohol/Drug abuse in family
- Lack of opportunities to develop skills needed as an adult
- Violence
- Other

I. What do you feel are the biggest problems facing adults in the community?

(Check up to three)

- Inability to pay all bills and on time
- Stress
- Bad credit
- Lack of education
- Lack of assets
- Cost of Living
- Alcohol/Drug abuse
- Low wages
- Nowhere to turn for help in crisis
- Unemployment
- Other: _____

J. Identify which of the following community resources you feel are most needed because there are not enough and/or adequate resources available in Napa County. Indicate whether each listed services is “Most Needed”, “Somewhat Needed”, “Not Needed” or “Don’t Know”.

	Most Needed	Somewhat Needed	Not Needed	Don’t Know
1. Support for Caregivers of Senior Citizens				
2. Support for Caregivers of children with disabilities				
3. Parenting skills training				
4. Adult Literacy Skills training				
5. Adult Education/GED Classes				
6. Certificate/Degree programs to help people get jobs				
7. Child care				
8. Affordable housing				
9. Food assistance				
10. Youth programs ages 5 – 12				
11. Teen programs ages 13 - 18				
12. Health insurance coverage				
13. Financial aid for people to further their education				
14. Help for people applying for Social Security Benefits				
15. Help for people who want to live a healthy lifestyle				
16. Computer skills training				
17. Help with budgeting money				
18. Help for people seeking employment				
19. Help for people experiencing home foreclosure				
20. Help for people who would like to start a business				
21. Financial education				
22. Credit Counseling				
23. Home insulation or weatherproofing services				
24. Other home repairs				
25. Removal/repair of condemned and vacant houses				
26. Help for people who are unable to pay their Electric/Gas bills				
27. Help for people who are unable to pay their Water bills				
28. Homeless Services/Shelters				
29. Healthy relationship programs/classes				
30. Support groups				
31. Nutrition Education				
32. Help for people in need of reliable private transportation				
33. Help for people to build financial assets: buying a home, starting a business or savings accounts				
34. Free income tax preparation services				
35. Mental Health services				
36. Affordable legal services				
37. Help for people who are unable to pay their rent or mortgage				
38. Environmental impacts/climate change				

****Please use the reverse side of this paper to describe any additional community needs and/or problems. We want to hear from you.**

K. If you or someone you know were experiencing one of the following problems, would you know where to get help? (Circle Yes or No)

Inability to pay gas/electric bills

1. Yes 2. No

Inability to pay water bills

1. Yes 2. No

Home in foreclosure

1. Yes 2. No

Homelessness

1. Yes 2. No

Bad credit

1. Yes 2. No

Lack of child care or latch key

1. Yes 2. No

Home in need of repairs in order to be safe and efficient

1. Yes 2. No

Disability resulting in an inability to work

1. Yes 2. No

Domestic violence

1. Yes 2. No

Unemployment

1. Yes 2. No

Parenting stress

1. Yes 2. No

No food

1. Yes 2. No

Poor nutrition and unhealthy lifestyle

1. Yes 2. No

Stress from providing care to a disabled or ill loved one

1. Yes 2. No

Confusion about the Earned Income Tax Credit (EITC) or income tax preparation

1. Yes 2. No

Poor reading skills and/or no diploma or GED

1. Yes 2. No

Please answer the following questions as they relate to you and your circumstances. (Circle your response)

L. Do you have health insurance coverage?

1. Yes 2. No

M. Do you have dental insurance coverage?

1. Yes 2. No

N. Are you in need of an eye exam or glasses but cannot afford them?

1. Yes 2. No

O. In general, do you feel that you are:

1. Better off than 1 year ago
2. Worse off than 1 year ago
3. About the same

P. Do you have a computer at home?

1. Yes 2. No

a. If no, do you have access to a computer (ex. At a relative's house, library or school)?

1. Yes 2. No

Q. Do you have an internet connection at home?

1. Yes 2. No

R. For each of the following, rate your satisfaction, using a scale of 1 to 10. 1 is the least satisfied or worst possible score and 10 is the most satisfied or highest possible score. Rate your satisfaction with:

- The availability of affordable housing in the community? _____
- New housing development in the community? _____
- The cost of mortgage and rent in the community? _____
- The condition of homes in your community? _____

Are there other needs that haven't been addressed: _____
