Thank you for participating in our survey. Please answer every question. This information will assist us in helping people and meeting community needs. Your identity and answers will be confidential and we are not asking for your name.

Please answer the following questions by putting a check mark (✓ or X ☒) in the box next to the most accurate answer.

A. Which describes you and your relationship to CANV (Check all that apply):
   - CANV client
   - Person looking for help
   - Former CANV client
   - Parent/Relative of CANV client
   - CANV employee
   - CANV Board Member
   - Service Provider – not CANV
   - Law Enforcement Personnel
   - Teacher/Educator
   - Representative from the Business Community
   - Visitor to CANV website
   - Head Start Parent
   - Member of Homeless Coalition
   - Concerned Community Member
   - Other

B. Are you:  ☐ Male  ☐ Female

C. City of Residence: ____________________________

D. City of Employment: ____________________________

E. Your Age Group:
   - 17 and under
   - 18-24
   - 25-38
   - 39-50
   - 51-61
   - 62 and over

F. What do you feel is the primary cause of unemployment in this community? (Check only one)
   - Not enough jobs
   - Wages are too low
   - Lack of encouragement to work
   - Lack of education
   - Not enough on-the-job training
   - Lack of transportation
   - Not enough help available to find a good paying job
   - Other: ____________________________

G. What do you feel is the primary cause of transportation barriers in this community? (Check only one)
   - Suspended driver’s license
   - Lack of reliable/affordable vehicle
   - Insurance prices
   - Gasoline prices
   - Bus service not available/reliable
   - Other: ____________________________

H. What do you feel are the biggest problems facing youth (ages 5 – 17) in the community? (Check up to three)
   - Not much to do away from school
   - Lack of adult role models
   - Adults not in touch with needs of youth
   - Stress
   - Depression
   - Alcohol/Drug abuse by youth
   - Alcohol/Drug abuse in family
   - Lack of opportunities to develop skills needed as an adult
   - Violence
   - Other

I. What do you feel are the biggest problems facing adults in the community? (Check up to three)
   - Inability to pay all bills and on time
   - Stress
   - Bad credit
   - Lack of education
   - Lack of assets
   - Cost of Living
   - Alcohol/Drug abuse
   - Low wages
   - Nowhere to turn for help in crisis
   - Unemployment
   - Other: ____________________________
J. Identify which of the following community resources you feel are most needed because there are not enough and/or adequate resources available in Napa County. Indicate whether each listed services is “Most Needed”, “Somewhat Needed”, “Not Needed” or “Don’t Know”.

<table>
<thead>
<tr>
<th>Most Needed</th>
<th>Somewhat Needed</th>
<th>Not Needed</th>
<th>Don’t Know</th>
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</thead>
<tbody>
<tr>
<td>1. Support for Caregivers of Senior Citizens</td>
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<td>2. Support for Caregivers of children with disabilities</td>
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<td>3. Parenting skills training</td>
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<td>4. Adult Literacy Skills training</td>
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<td>5. Adult Education/GED Classes</td>
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<td>6. Certificate/Degree programs to help people get jobs</td>
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<td>7. Child care</td>
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<td>8. Affordable housing</td>
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<td>9. Food assistance</td>
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<td>10. Youth programs ages 5 – 12</td>
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<td>11. Teen programs ages 13 - 18</td>
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<td>12. Health insurance coverage</td>
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<td>13. Financial aid for people to further their education</td>
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<td>15. Help for people who want to live a healthy lifestyle</td>
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<td>16. Computer skills training</td>
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<td>17. Help with budgeting money</td>
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<td>18. Help for people seeking employment</td>
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<td>19. Help for people experiencing home foreclosure</td>
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<td>20. Help for people who would like to start a business</td>
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<td>21. Financial education</td>
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<td>22. Credit Counseling</td>
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<td>23. Home insulation or weatherproofing services</td>
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<td>24. Other home repairs</td>
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<td>25. Removal/repair of condemned and vacant houses</td>
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<td>26. Help for people who are unable to pay their Electric/Gas bills</td>
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<td>27. Help for people who are unable to pay their Water bills</td>
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<td>28. Homeless Services/Shelters</td>
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<td>29. Healthy relationship programs/classes</td>
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<td>30. Support groups</td>
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<td>31. Nutrition Education</td>
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<td>32. Help for people in need of reliable private transportation</td>
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<td>33. Help for people to build financial assets: buying a home, starting a business or savings accounts</td>
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<td>34. Free income tax preparation services</td>
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<td>35. Mental Health services</td>
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<td>36. Affordable legal services</td>
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<td>37. Help for people who are unable to pay their rent or mortgage</td>
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<td>38. Environmental impacts/climate change</td>
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**Please use the reverse side of this paper to describe any additional community needs and/or problems. We want to hear from you.**
K. If you or someone you know were experiencing one of the following problems, would you know where to get help? (Circle Yes or No)

- Inability to pay gas/electric bills
  1. Yes  2. No

- Inability to pay water bills
  1. Yes  2. No

- Home in foreclosure
  1. Yes  2. No

- Homelessness
  1. Yes  2. No

- Bad credit
  1. Yes  2. No

- Lack of child care or latch key
  1. Yes  2. No

- Home in need of repairs in order to be safe and efficient
  1. Yes  2. No

- Disability resulting in an inability to work
  1. Yes  2. No

- Domestic violence
  1. Yes  2. No

- Unemployment
  1. Yes  2. No

- Parenting stress
  1. Yes  2. No

- No food
  1. Yes  2. No

- Poor nutrition and unhealthy lifestyle
  1. Yes  2. No

- Stress from providing care to a disabled or ill loved one
  1. Yes  2. No

- Confusion about the Earned Income Tax Credit (EITC) or income tax preparation
  1. Yes  2. No

- Poor reading skills and/or no diploma or GED
  1. Yes  2. No

Please answer the following questions as they relate to you and your circumstances. (Circle your response)

L. Do you have health insurance coverage?
   1. Yes  2. No

M. Do you have dental insurance coverage?
   1. Yes  2. No

N. Are you in need of an eye exam or glasses but cannot afford them?
   1. Yes  2. No

O. In general, do you feel that you are:
   1. Better off than 1 year ago
   2. Worse off than 1 year ago
   3. About the same

P. Do you have a computer at home?
   1. Yes  2. No
   a. If no, do you have access to a computer (ex. At a relative’s house, library or school)?
      1. Yes  2. No

Q. Do you have an internet connection at home?
   1. Yes  2. No

R. For each of the following, rate your satisfaction, using a scale of 1 to 10. 1 is the least satisfied or worst possible score and 10 is the most satisfied or highest possible score. Rate your satisfaction with:

- The availability of affordable housing in the community?
- New housing development in the community?
- The cost of mortgage and rent in the community?
- The condition of homes in your community?

Are there other needs that haven’t been addressed: ____________________________
                                ____________________________
                                ____________________________